FALL PROVOST'S RETREAT

AUGUST 23,2019





INTRODUCTION

Provost Tayloe Harding Interim Executive Vice President for Academic Affairs and Provost



WELCOMING REMARKS

Bob Caslen President



WELCOMING REMARKS AND ACADEMIC AFFAIRS UPDATE

Provost Tayloe Harding
Interim Executive Vice President for Academic
Affairs and Provost



FALL 2019 ENROLLMENT UPDATE

Scott Verzyl
Associate Vice President for Enrollment Management
Dean of Undergraduate Admissions

Fall 2019 Provost's Retreat August 23, 2019





SYSTEM OVERVIEW

Flagship Institution - USC Columbia

Comprehensive Campuses

USC Aiken USC Beaufort USC Upstate

Palmetto College

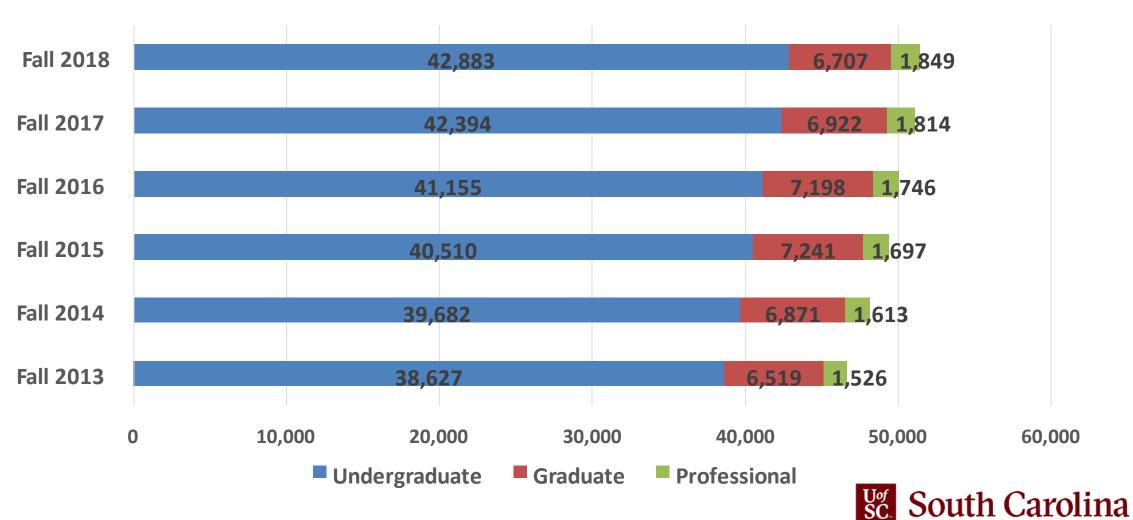
USC Lancaster, USC Salkehatchie USC Sumter, USC Union

School of Medicine Columbia Greenville

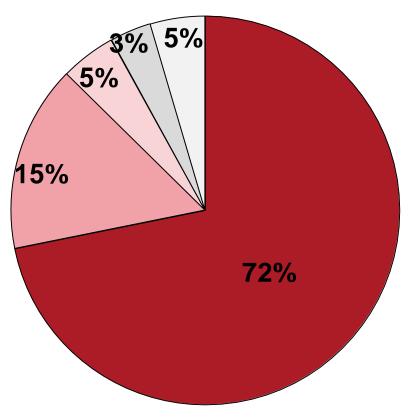




USC SYSTEM HEADCOUNT ENROLLMENT



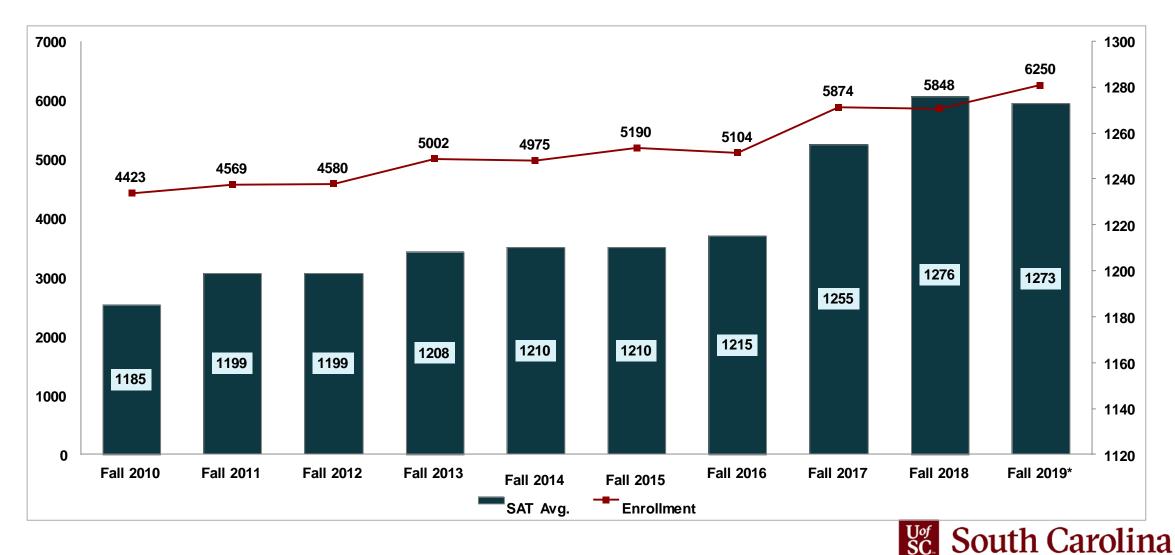
FALL 2019* PROJECTING OVER 8,700 NEW UNDERGRADUATE STUDENTS



- Freshman 6250
- Transfers 1350
- Non-Degree 400
- **System Transfers 300 System Transfer 300 Syst**
- ☐ Gamecock Gateway/Palmetto Pathway 400

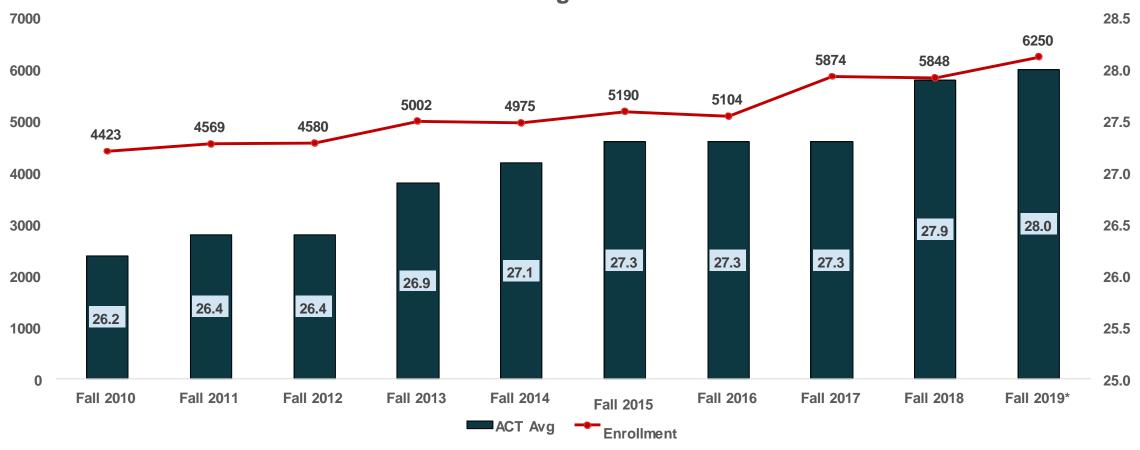


TEN-YEAR TREND SAT AVERAGE AND FRESHMAN CLASS SIZE



CLASS SIZE AND ACT TRENDING UPWARD

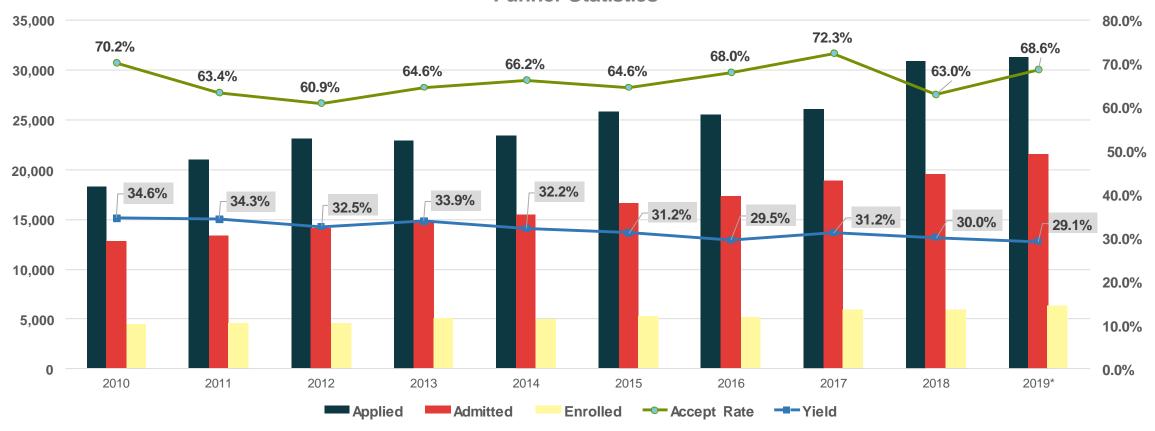
Ten Year Trend - ACT Average and Freshman Class Size





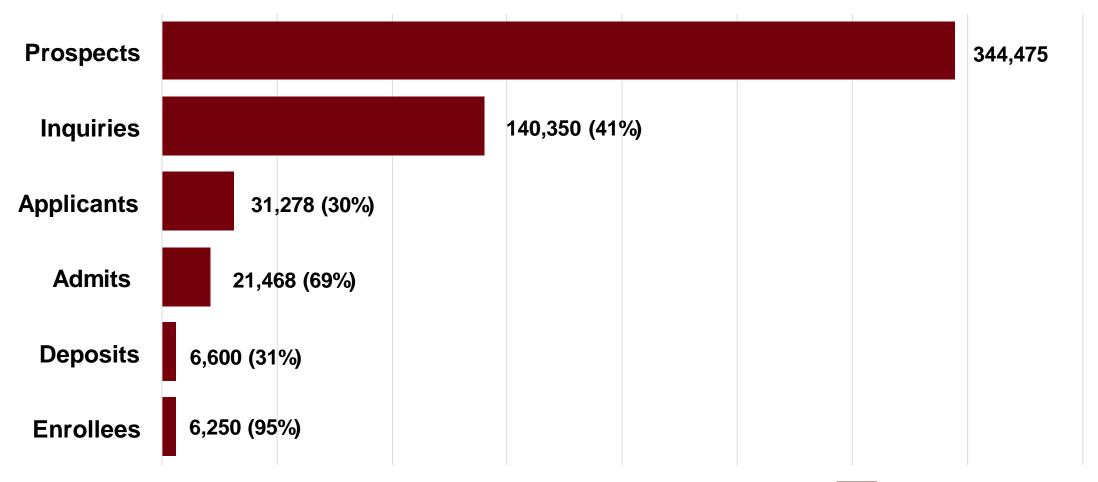
ENROLLMENT FUNNEL

Funnel Statistics





FALL 2019 ENROLLMENT FUNNEL





APPLICATIONS BY RESIDENCY

Ten-Year Application Trend





2019 INCOMING CLASS

	All Freshmen	Capstone Scholars	Honors College	Gateway	Palmetto Pathway
Number	6250	1550	594	360	49
Avg. SAT	1273	1372	1473	1017	1012
Avg. ACT	28	30.8	33	18.8	19.7
GPA	4.1	4.4	4.8	3.2	3.2

^{*}projected/unofficial



MORE ABOUT THE FRESHMAN CLASS

- Madison and John Most popular names
- 51% from South Carolina
- 55% Female
- 18% URM
- 38 sets of twins
- 79 Valedictorians
- 1700+ high schools represented
- 43 states and territories, including District of Columbia and 40 countries



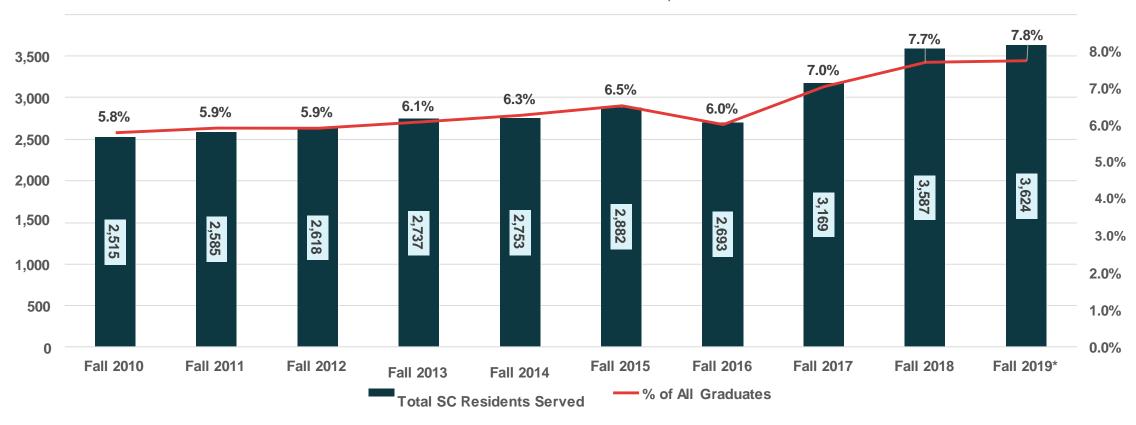
FRESHMAN CLASS TOP 10 STATES 2019

North Carolina	New York
Georgia	Pennsylvania
New Jersey	Massachusetts
Virginia	Ohio
Maryland	Illinois



SERVING MORE SC STUDENTS THAN EVER BEFORE

South Carolina High School Graduates Served on Columbia Campus Fall 2010 - Fall 2019
4,000 9.0%





2019 FRESHMAN CLASS TOP MAJORS

Biological Sciences	Exercise Science
Pre-Nursing	Psychology
Pre-International Business	Finance
Undeclared	Public Health
Business Undeclared	Computer Science
Sport and Entertainment Management	Marketing



2019 FRESHINAN CLASS BY COLLEGE/SCHOOL

Darla Moore School of Business	18%
College of Engineering and Computing	16%
Arnold School of Public Health	9%
College of Nursing	8%
College of Information and Communications	4%
College of Hospitality, Retail, Sport Management	3%
College of Pharmacy	3%
College of Education	2%
School of Music	2%
College of Social Work	1%



GAMECOCK-GATEWAY

Residential bridge program focused on SC Residents

- Partnership program between the University of South Carolina and Midlands Technical College
- Take classes at Midlands Technical College in Columbia
- One year invitation-only program
- Complete 30 hours and earn a minimum 2.25 to transfer
- Must apply as a first-time fall freshman to USC to be considered
- In Fall 2019, over 97% of SC applicants were invited to USC via freshman class or Gamecock Gateway.

Named Bronze Winner for 2015 NASPA's Excellence Award!

NASPA is the leading association for the advancement, health, and sustainability of the student affairs profession.



PERCENTAGE OF STUDENTS RECEIVING AID, UOFSC COLUMBIA

Percent of Entering Freshmen Receiving Financial Aid	96%
Percent of Entering Freshmen Receiving Need-Based Financial Aid	54%
Percent of Continuing Undergraduates Receiving Financial Aid	90%
Percent of Continuing Students Receiving Need-Based Financial Aid	46%
Percent of Undergraduate Students Receiving Financial Aid	91%
Percent of Undergraduate Students Receiving Need-Based Financial Aid	49%
Percent of Graduate/Professional Students Receiving Financial Aid	89%
Percent of All Students Receiving Financial Aid	91%

Source:

https://sc.edu/about/offices and divisions/financial aid/forms and resources/factbooks/accessible factbooks/1718/factbook percentages of students receiving financial aid and average awards 1718.xlsx

South Carolina

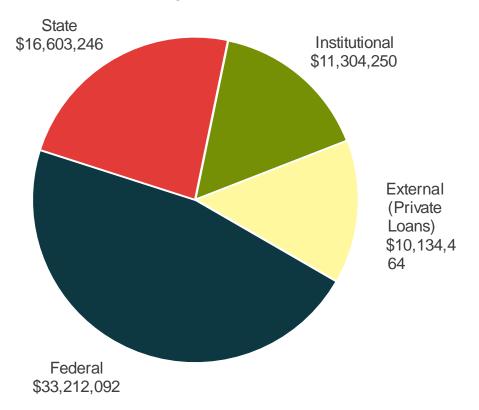
ADJUSTED GROSS FAMILY INCOME FALL 2018 ALL STUDENTS

Adjusted Gross Family Income	All Students	SC Resident	Out-of-State
\$0-49,999	18.2%	27.2%	6.9%
\$50,000-99,999	14.4%	19.3%	8.1%
\$100,000-249,000	26.1%	25.4%	27.2%
\$250,000-499,000	6.0%	3.1%	9.8%
\$500,000-749,000	.8%	.4%	1.3%
\$750,000-999,999	.3%	.1%	.5%
\$1,000,000+	.2%	.1%	.3%
Not Reported	33.7%	24.4%	45.9%
Total	27,002	15,182	11,820

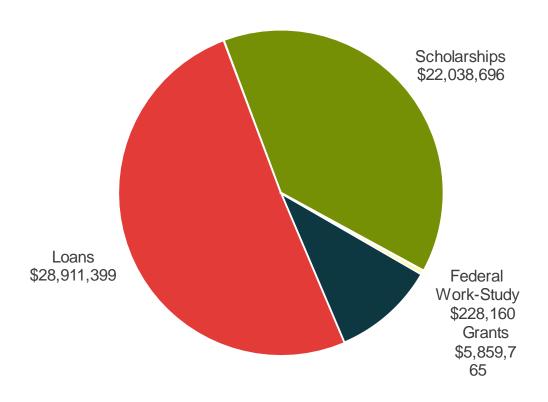


FALL 2018 IN CONTING FRESHMAN AID

Aid by Source

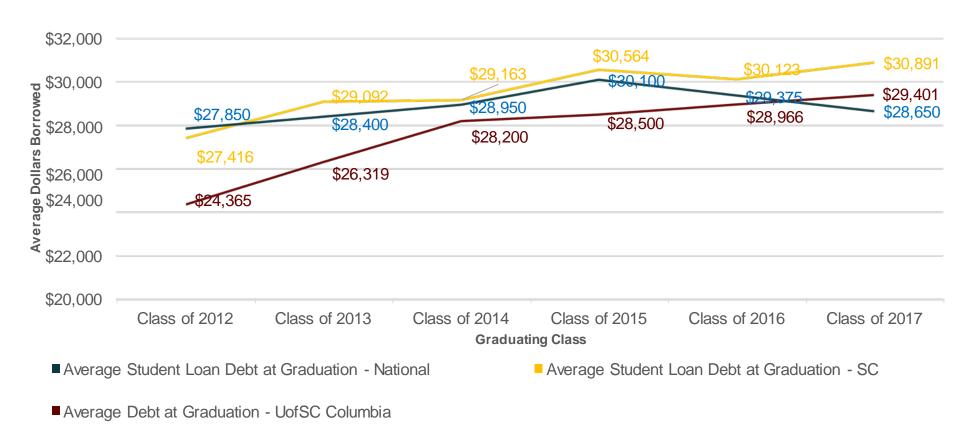


Aid by Type





AVERAGE UNDERGRADUATE STUDENT LOAN DEBT AT GRADUATION AVERAGE DOLLARS BORROWED



Source: Internal Student Debt Study Data, https://ticas.org/



PROFILE OF 2018 COHORT PROFILE OF 2018 COHORT

162 Recipients

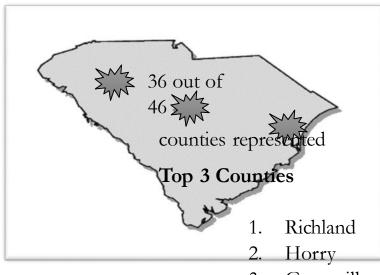
- 1. Average family income: \$18,725
- Gender: 62% Female
- 3. Race:
 - White (40%)
 - Black (25%)
 - Two or More Races (21%)
 - Other (14%)

PERCENT OF GIFT AID

- 93% Gamecock Guarantee
- 63% Overall Resident Freshmen

AVERAGE RETENTION 2008 TO 2018 FRESHMAN TO

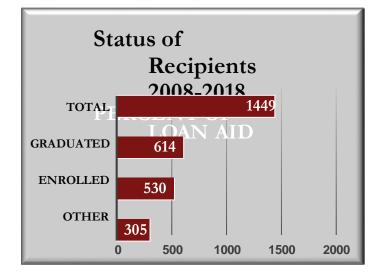
- 90% Gamecock Guarantee
- 88% USC Columbia Overall



Greenville

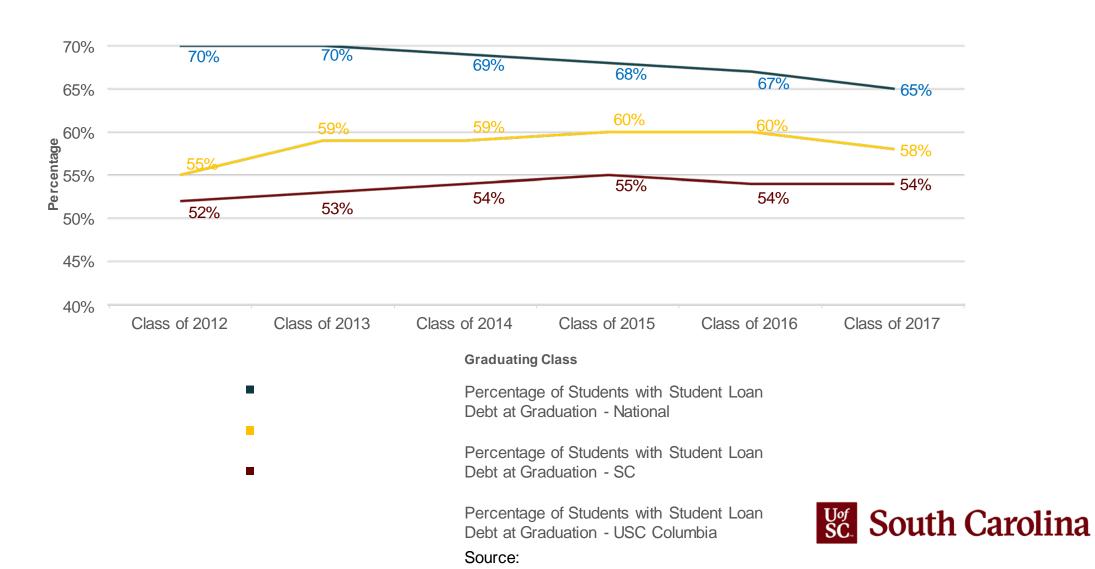


• 36% Overall Resident Freshmen

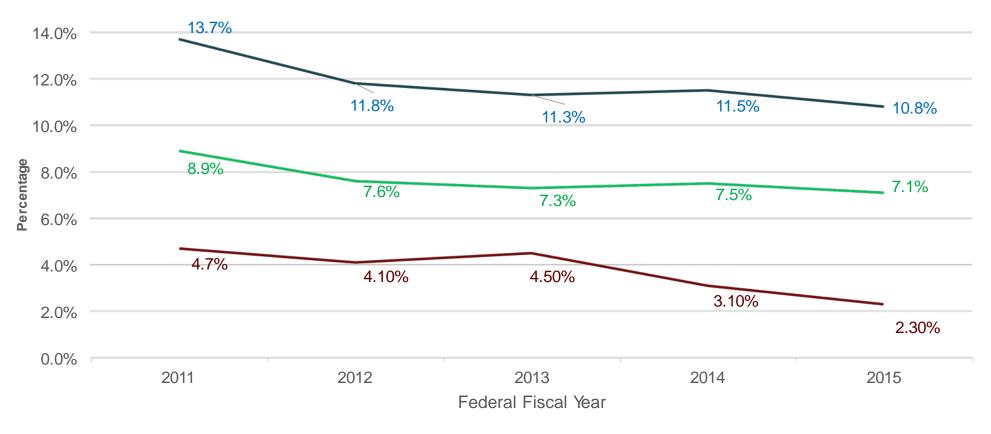




Average Undergraduate Student Loan Debt at Graduation Percentage of Undergraduate Students with Student Loan Debt at Graduation



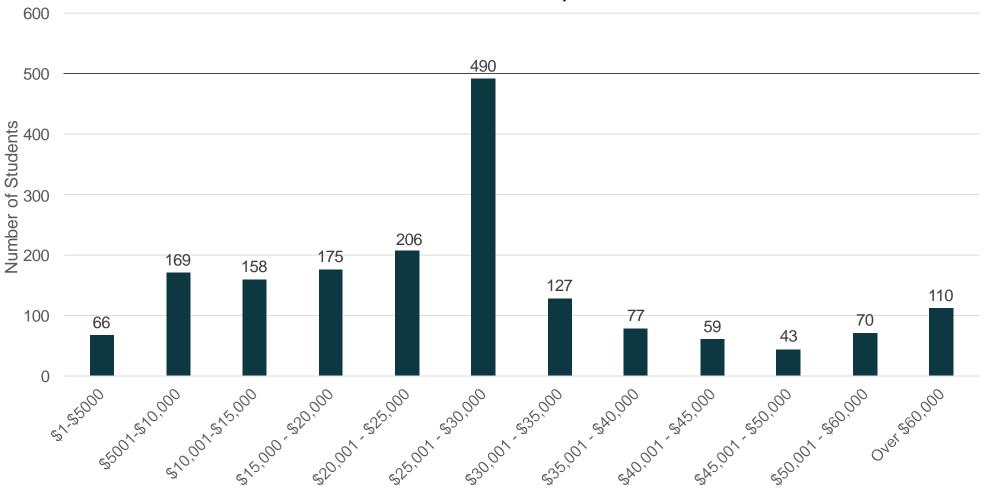
THREE-YEAR FEDERAL STUDENT LOAN COHORT DEFAULT RATE



- ■Three-Year Cohort Default Rate National
- ■Three-Year Cohort Default Rate UofSC Columbia
- Three-Year Cohort Default Rate 4-Year Public Institutions



AVERAGE UNDERGRADUATE STUDENT LOAN DEBT AT GRADUATION AVERAGE DOLLARS BORROWED, UOFSC COLUMBIA



Total Student Loan Debt

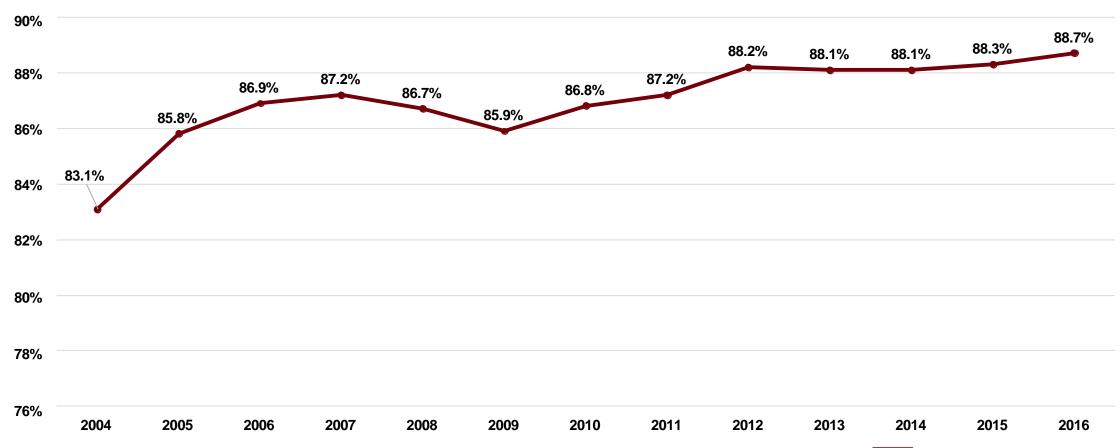
■ Number of Students





FIRST-TIME, FULL-TIME FRESHMAN RETENTION RATES

Freshman to Sophomore return rate for the following fall.





FIRST YEAR RETENTION RATES

SEC Schools	(2017 COHOI	irst Year Retention
Vanderbilt Unive	ersity	97%
University of Flo	rida	96%

University of Georgia	95%
-	

Clemson University	93%
Auburn University	92%

Texas A&M University	92%

University of South Carolina	88%

University of Missouri	87%
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The University of Alabama 87%

The University	y of Tennessee	86%
	, 01 10111100000	0070

University of Mississippi	85%
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	000/
Louisiana State University	83%

University of Kentucky	83%
University of Kentucky	03/0

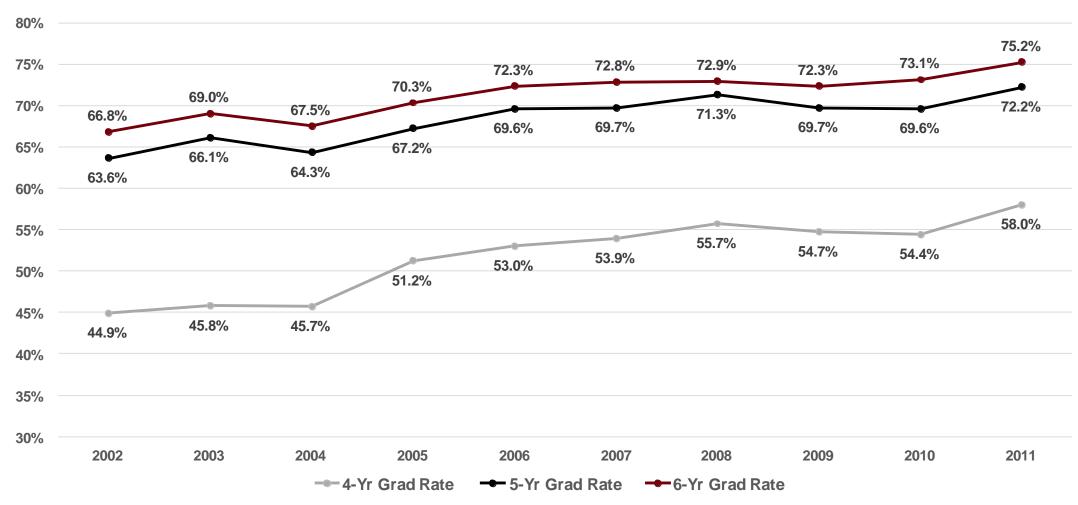
University of Arkansas	82%
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Mississippi State University	79%
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South Carolina

Source: IPEDS Data Center https://nces.ed.gov/ipeds/

FIRST-TIME, FULL-TIME FRESHMAN GRADUATION RATES



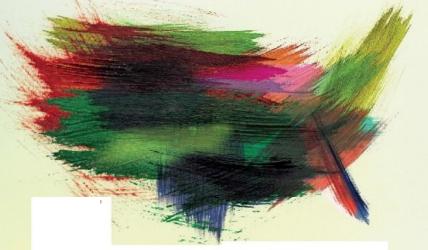


SIX YEAR GRADUATION RATES (2011 COHORT)

SEC Schools	Six Year Graduation Rate
Vanderbilt University	92%
University of Florida	88%
University of Georgia	85%
Texas A&M University	82%
Clemson University	82%
Auburn University	77%
University of South Carolina	75 %
University of Tennessee	70%
University of Missouri	69%
University of Alabama	68%
Louisiana State University	67%
University of Kentucky	65%
University of Arkansas	62%
University of Mississippi	60%
Mississippi State	58%



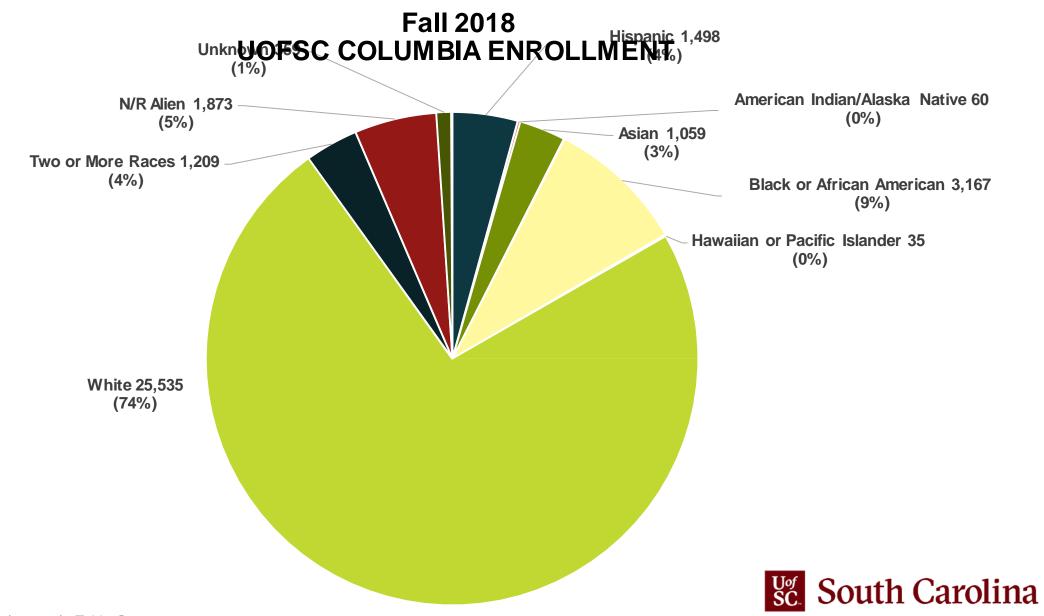
DIVERSITY EXPLOSION



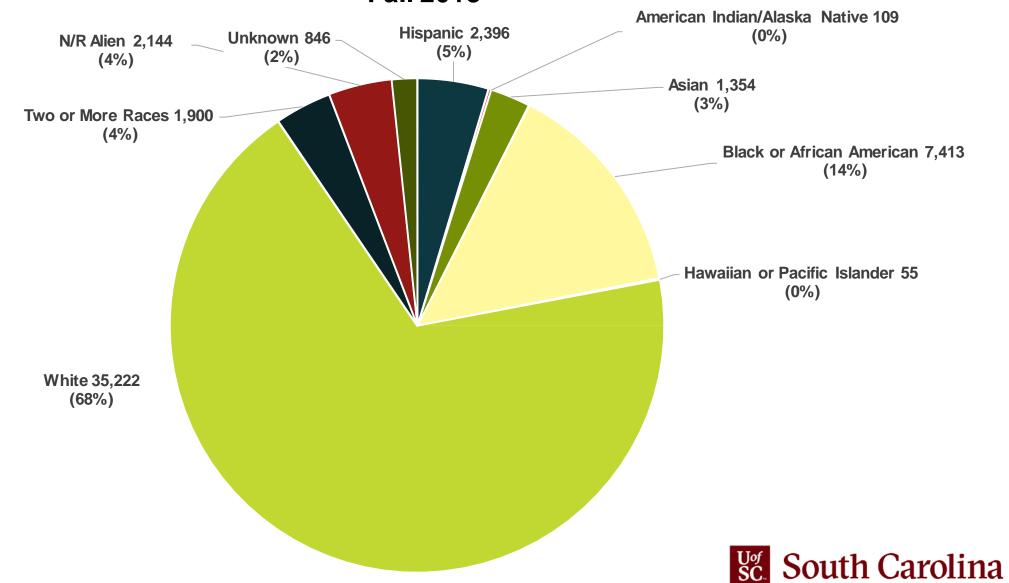
HOW NEW RACIAfi5EMOGRAPHICS ARE REMAKING AMERICA

WILLIAM H. FREY

South Carolina



Total UofSC System Enrollment Fall 2018



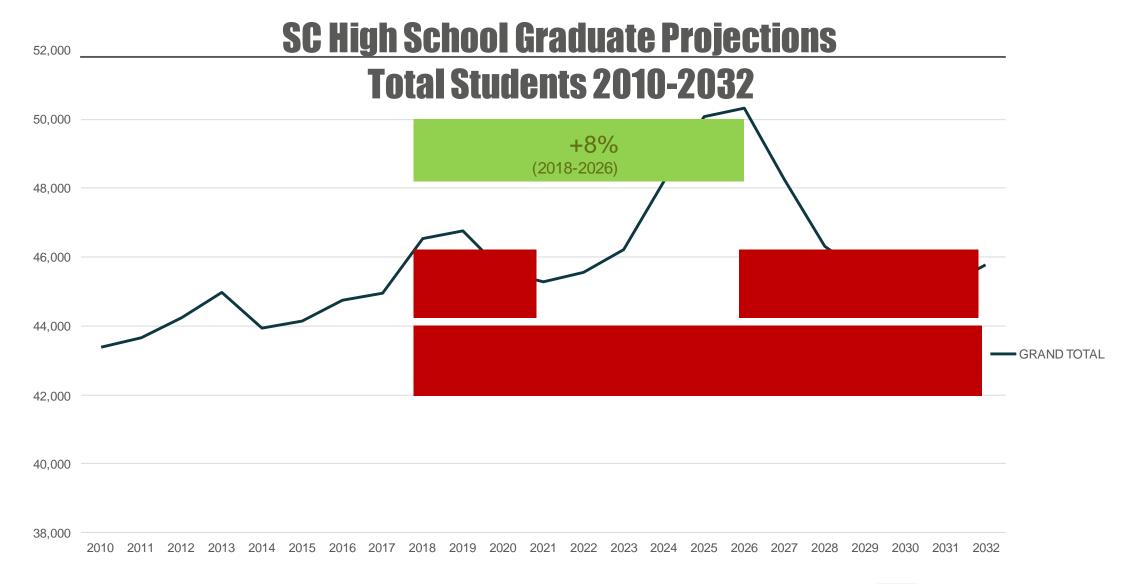
Projected Change in US Public High School Graduates By Race

2015 - 2024

<u>Academic Year</u>	<u>Native</u> <u>American</u>	<u>Asian</u>	<u>Black</u>	<u>Hispanic</u>	<u>White</u>
2015-2016	31,684	186,448	414,653	602,242	1,699,256
2024-2025	<u>38,152</u>	<u>261,979</u>	443,882	807,087	1,639,604
Change	+6,468	+75,531	+29,229	+204,845	-59,652

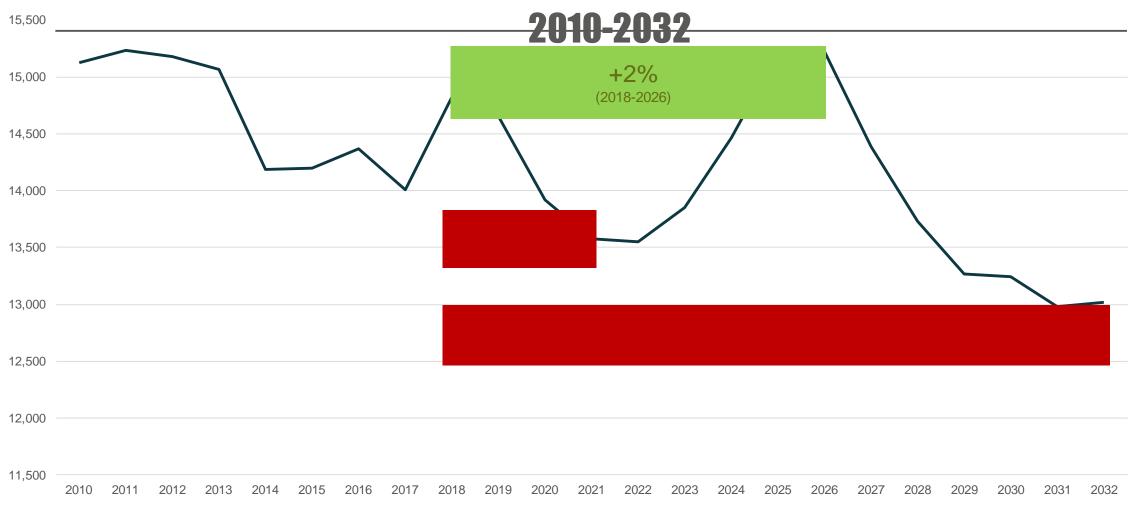
Source: WICHE

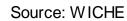




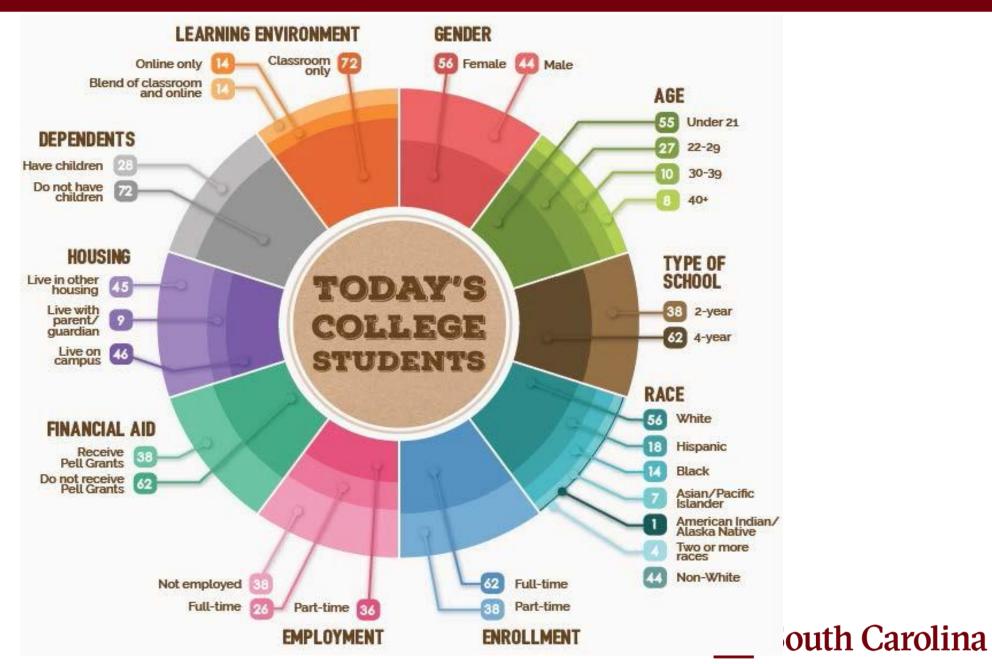


SC African American HS Graduate Projections









Source: https://postsecondary.gatesfoundation.org/what-were-learning/todays-college-students/

WHY STUDENTS ATTEND

	%
To be able to get a better job	85
To learn more about things that interest me	84
To get training for a specific career	78
To gain a general education and appreciation of ideas	76
To be able to make more money	70
To prepare for graduate/professional school	60
To make me a more cultured person	51

% of students that considered the reason "very important" in deciding to go to college.

The American Freshman National Norms (CIRP) 2017



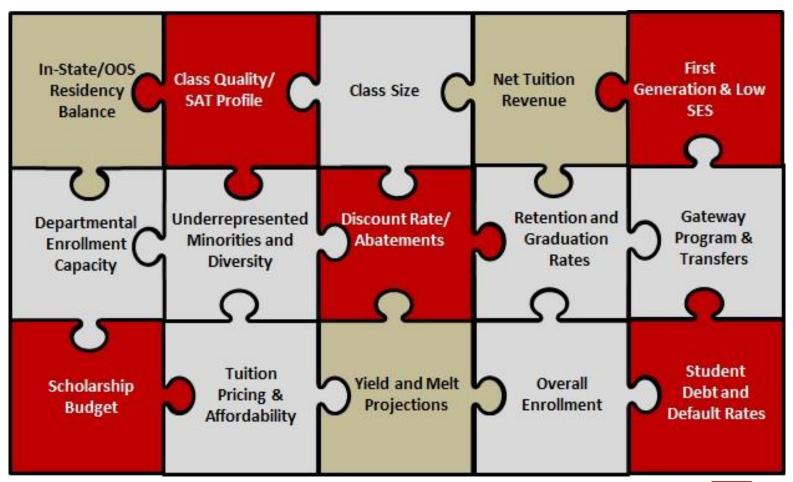
USC COLUMBIA ENROLLMENT SUMMARY

	2009	2019*	Change
Freshman Applications	17,438	31,278	+13,840 (+79%)
Freshman Class	3,881	6,250	+2369 (+61%)
Freshman Class Yield	34.8%	29.1%	-5.7 percentage pts.
Average SAT	1192	1273	+81 points
Average ACT	26.1	28	+1.9 points
Freshman Honors Enrollment	321	600	+279 (+87%)
Capstone Scholars Enrollment	483	1,550	+1067 (+221%)
Total Undergrad Enrollment	20,494	27,500	+ 7006 (+34.2%)
First to Second Year Retention	85.9%	88.7%	+2.8 percentage pts.
4-Year Graduation Rate*	54.7%	58.0%	+3.3 percentage pts.
6-Year Graduation Rate*	72.3%	74.2%	+1.9 percentage pts.

^{*}projected as of July 2019



ENROLLMENT MANAGEMENT IS ONE BIG PUZZLE...





MEET GENERATION Z







ARE YOU READY FOR THE NEXT GENERATION OF STUDENTS?



Sasha Obama



Thylane Blondeau



Finn Wolfhard



Caleb McLaughlin



Gaten Matarazzo



Jaden Agassi



Jazz Jennings



Billie Eilish



Lil' Pump



Frankie Jonas



Millie Bobby Brown



Willow Smith



THE MINDSET OF OUR STUDENTS

- Since they binge-watch their favorite TV shows, they might like to bingewatch the video portions of their courses too.
- When they see wire-rimmed glasses, they think Harry Potter, not John Lennon.
- "Press pound" on the phone is now translated as "hit hashtag."
- Celebrity "selfies" are far cooler than autographs.
- There has always been a national database of sex offenders.

- The Daily Show with Jon Stewart has always been the only news program that really "gets it right."
- WNBA
- Women have always been dribbling, and occasionally dunking, in the WNBA.
- Ads for prescription drugs, noting their disturbing side effects, have always flooded the airwayes.
- "Good feedback" means getting 30 likes on your last Facebook post in a single afternoon.



 Hong Kong has always been part of China.



Source: Beloit Mindset List



CHARACTERISTICS

- \bullet 1996 2011
- 60 million strong
- Digital Natives
- Small Windows of Interest (8 second)
- Aware of their Social Media Presence
- Pragmatic
- Accepting of Identity

- Most Diverse
- Debt Averse
- Want to Make an Impact
- Ambitious/Career Focus
- Wary of "Establishment"
- Expect Authority Figures to be Coaches and Collaborators
- Value Applied Education

Source: Ellis, Keith. "Generation Z." Division of Student Affairs and Academic Support Division Meeting, University of South Carolina. January 27, 2017.



ADDITIONAL CHARACTERISTICS

- •• 1 in 10 incoming freshmen plan to participate in student protest (HERI)
- 15%+ of minority students report feeling "unsafe" on campuses (NSSE)
- Increased usage of Counseling and Psychology
- Increased reporting of suicidal ideation
- Increased reports of disruptive behavior in the classroom



ADDITIONAL CHARACTERISTICS

- Increased exposure to medication (both prescribed and illicit)
- Increased reliance on Behavior Management Medication
- Increased use of marijuana as drug of choice
- Parents continue to play a big role in students' lives beyond high school



- Social Media and Internet are viewed as reliable sources of fact
- Expect to receive information rapidly...if
 delayed students are less likely to trust the
 reliability of information and/or are more likely to
 accept rumors as truth
- Trend toward use of snapchat/secret/whisper because information is deleted rapidly...hard to know what information is being released



- Students are less interested in working within a system or process to create solutions and often blame the system (establishment) for problems that exist
- Expect demands to be met immediately and lack patience to work through change
- Often do not bring solutions to problems to the table and/or the demands they bring are unreasonable



- Due to limited attention span, it is hard to engage students in a meaningful dialogue/ conversation or get them to commit to a longterm plan
- Approach the world with an expectation that they will make a difference (and they will get credit for it)
- Parents often "come to the rescue" if a student is met with a challenge or obstacle



- Approach college as a consumer with consumer like demands and may be less likely to pursue a college if perceived as a "bad value," not affordable, or not meeting their expectations
- Highly competitive and the individual good is seen as more important than the societal good



- Expect to see, speak to and interact directly with university presidents
- Quick to dismiss authority figures if that person is perceived as part of the system or part of the problem
- Quick to use stigmas to label others who are perceived to not agree with their viewpoint (i.e. sexist, racist, ageist, etc.)



Help us create a safe, civil, and nondiscriminatoryatory learning environment y promoting the Carolinian Creed



The Carolinian Creed

The community of scholars at the University of South Carolina is dedicated to personal and academic excellence.

Choosing to join the community obligates each member to a code of civilized behavior.

As a Carolinian . . .

I will practice personal and academic integrity;

I will respect the dignity of all persons;

I will respect the rights and property of others;

I will discourage bigotry, while striving to learn from differences in people, ideas and opinions;

I will demonstrate concern for others, their feelings and their need for conditions which support their work and development.

Allegiance to these ideals requires each Carolinian to refrain from and discourage behaviors which threaten the freedom and respect every individual deserves.

FOR MORE INFORMATION CONTACT:

R. Scott Verzyl
Dean of Undergraduate Admissions
Associate Vice President for Enrollment Management
Scott.Verzyl@sc.edu
(803) 777-6922



SACS ACCREDITATION SACSCOC UPDATE AUGUST 2019

Donald Miles

Director of Institutional Effectiveness and Accreditation

SACSCOC Liaison



REQUIREMENTS

Compliance Certification

Quality Enhancement Plan

Substantive Change Reporting



SACSCOC REVIEW PROCESS

Off-Site Review

On-Site Review

Review by SACSCOC Board of Trustees



MULTI-LAYERED SACSCOC REVIEW PROCESS

- Leadership Orientation by SACSCOC Staff
- Compliance Certification Report
- Off-Site Committee Review and Report
- Quality Enhancement Plan
- Institutional Focused Report
- On-Site Committee Visit and Report
- Institutional Response Report and revised QEP
- Review and Action by the SACSCOC Board of Trustees



UOFSC REAFFIRMATION TIMELINE

Orientation of Leadership Teams	December 8-11, 2018
Compliance Certification Due	September 14, 2020
Off-Site Peer Review Conducted	November 7-10, 2020
SACSCOC VP Advisory Visit	November 19-20, 2020 (Holding)
On-Site Peer Review Conducted	March 22-25, 2021
Review by the SACSCOC Board of Trustees	December 8-11 2021



MEMBERSHIP OF INSTITUTIONAL EFFECTIVENESS EXECUTIVE COMMITTEE

Tayloe Harding	Tena Crews
Donald Miles	Ed Walton
Caroline Agardy	Doug Foster
Susan Elkins	Cheryl Addy
Sandra Kelly	Cantey Heath
Terry Parham	Tom McNally
Dennis Pruitt	Sabrina Andrews



SACSCOC Standards by Grouping

Group 1, 2, 3 Integrity, Mission, Basic Eligibility Standards

Group 4 Governing Board

Group 5 Administration and Organization

Group 6 Faculty

Group 7 Institutional Planning and Effectiveness

Group 8 Student Achievement

Group 9 Educational Program Structure and Content

Group 10 Educational Policies, Procedure, and Practices

Group 11 Library and Learning/Information Resources

Group 12 Academic and Student Support Services

Group 13 Financial and Physical Resources

Group 14 Transparency and Institutional Representation



TOP 10 MOST FREQUENTLY CITED PRINCIPLES 2018

Review Stage I: <i>OFF</i> -Site Committee			
Rank	Requirement/Standard	% of Institutions in Non- Compliance	
1.	3.7.1 (Faculty Competence)	99%	
2.	3.3.1.3 (IE – Educational Support)	60%	
3.	3.3.1.2 (IE – Administrative Units)	51%	
4.	3.3.1.5 (IE – Community/Public Service)	3170	
5.	3.3.1.1 (IE – Educational Programs)	49%	
6.	2.11.1 (Financial Resources)	44%	
7.	2.8 (Faculty)	43%	
8.	3.7.2 (Faculty Evaluation)	36%	
9.	3.4.11 (Academic Program Coordination)	32%	
10.	3.5.4 (Terminal Degrees of Faculty)	5270	

Key Descriptive Statistics (Number of <i>Principles</i> Cited Per Institution)		
Mean=15.4 (SD=8.1)	Median= 14	Range=43
Selected <i>General Areas</i> of Non-Compliance		% of the Total Number of Findings of Non- Compliance
Governance and Administration (1.1, 2.1-3, 2.6, 3.2, 3.13-14, 4.3 - 3.13.3)		21%
Faculty (2.8, 3.4.11, 3.5.4, 3.7)		18%
Institutional Effectiveness (2.4, 2.5, 3.1.1, 3.3.1, 4.1)		18%
Educational Programs/Curriculum ((2.7, 3.4-6, 3.12.1, 4.2, 4.4, 4.9) - (3.4.9, 3.4.11, 3.4.12, 3.5.4))		17%
Financial and Physical Resources (2.11, 3.10, 3.11, 4.7)		14%
Student Services/Learning Support (2.9, 2.10, 3.4.9, 3.4.12, 3.8, 3.9, 3.13.3, 4.5, 4.6, 4.8)		12%



UOFSC SACSCOC UPDATE

Group 4
Governing
Board

Group 6 Faculty

Group 7 Institutional Planning and Effectiveness

Group 8
Student
Achievement

Group 12

Academic and
Student Support
Services



HIGHLIGHTS

- **4.2a** Minor revisions to Columbia, regional PC campuses, System mission statements.
- Proposed new Board policy for regular review of campus mission statements.
- 4.2g Launched BOT self evaluation in 2018.
- **4.2f** BOT Chairman responded to SACSCOC request for information July, 26th. Awaiting SACSCOC response.



HIGHLIGHTS CONTINUED

- 12.6 Drafted a response to this new financial aid standard and University has a program in place to help students manage their debt and repay their loans.
- 7.3 Working with administrative units to develop blueprints.
- 8.2.a Launched a new 2yr assessment cycle for academic program assessment. Review and provide feedback for 300+ programs.
- **6** OIRAA staff coordinating with Colleges and Schools to collect missing faculty credentials.



University SACSCOC Resource Site





University SACSCOC Working Site

Building Blocks for Continuous SACSCOC Compliance



Internal Schedule



First Drafts
May-Sept 2019





REVIEW PROCESS

Internal Team

External Experts



Contact Information

Donald Miles

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SACSCOC Liaison

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Sabrina Andrews

Executive Director OIRAA

ANDREWS1@mailbox.sc.edu

Ext. 7-0395

Dr. Tena Crews

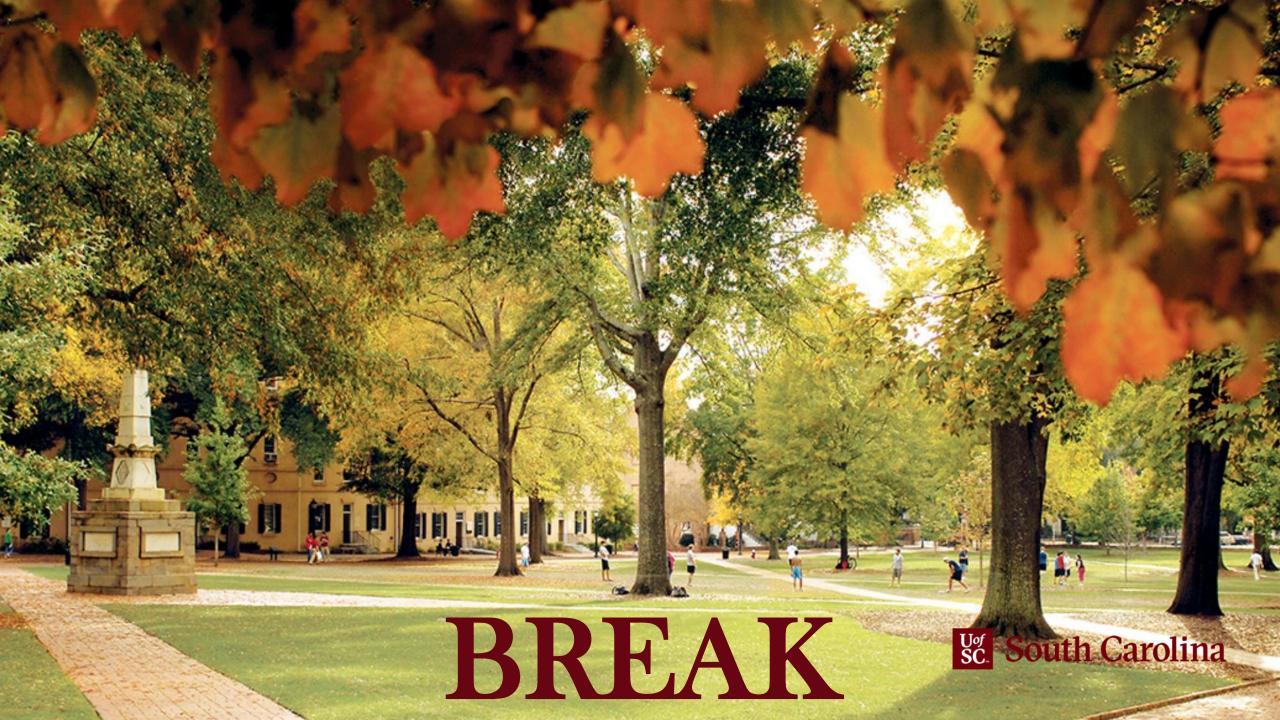
Associate Provost for Academic Programs and Director of Distributed Learning

Tcrews@hrsm.sc.edu

Ext. 7-3245







BREAK OUT SESSIONS

1. University Advising – Room 131 CLAIRE ROBINSON, ASSISTANT DEAN FOR UNDERGRADUATE ADVISEMENT AND DIRECTOR OF UNIVERSITY ADVISING CENTER
2. CIO Update – Room 136 DOUG FOSTER, CHIEF INFORMATION OFFICER
3. Debriefing of PeopleSoft Implementation – Room 289 CAROLINE AGARDY, VICE PRESIDENT FOR HUMAN RESOURCES
4. Budget Model Update – Room 395 JOE SOBIERALSKI, ASSISTANT VICE PRESIDENT FOR ADMINISTRATIVE OPERATIONS



Undergraduate Advising & Faculty/Student Mentorship



Claire Robinson, Ph.D.
Assistant Dean of Undergraduate Advisement
Director of the University Advising Center
University of South Carolina

2014-2015 Advising Coordinating Taskforce (ACT)

- Faculty, Staff, Students
- Surveys & Audit
- National best practices
- Six Recommendations
 - 1. Establish Advising Center & First-Year Advisors
 - 2. Support Colleges & Schools
 - 3. Training & Certification
 - 4. Technology & Online Resources
 - 5. Faculty-led Student Programs
 - 6. Student Responsibility

Six A.C.T. Recommendations

- 1. Establish a **USC Advising Center** and **First-Year Advisors** to facilitate consistent student advising of all undergraduates, with attention to first-year and other students in transition.
- 2. Establish **expectations and processes** for the advising of **freshmen**, **transfer**, **and continuing** students within their respective **colleges and schools**.
- 3. Provide **training and certification** programs for First-Year Advisors and others who advise that incorporate USC academic requirements and national best practices.
- 4. Provide **technology and online resources** that enable efficient and effective advising.
- 5. Offer **faculty-led student programs** to assist first-year and continuing students to explore and connect with their fields of study and career opportunities.
- 6. Develop a culture of student responsibility for academic and career planning.

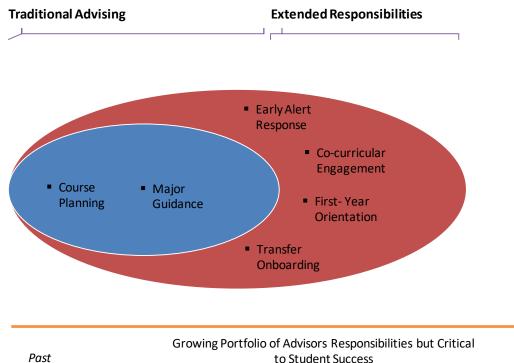
"The quality of academic advising is the single most powerful predictor of satisfaction with the campus environment for students at four-year schools" (Kuh, et. al., 2006, p.60)

Expanding Role of Academic Advising

Traditional Advising



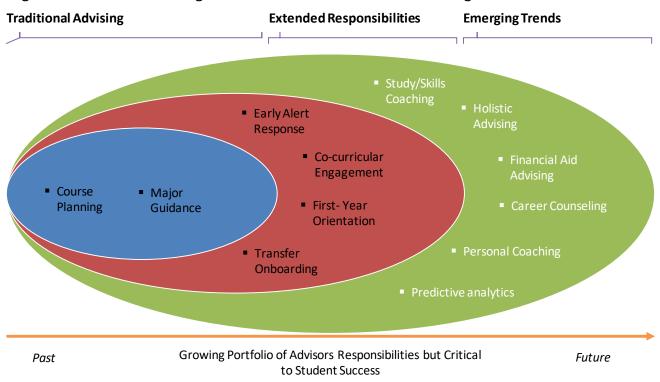
Expanding Role of Academic Advising



to Student Success

Expanding Role of Academic Advising

Progressive Offices Extending Their Efforts to Become More Strategic



Academic Advising Structure at the University of South Carolina

- "Shared-split model." (NACADA)
- Advising takes place in the 11 Colleges/Schools, Advising Center, and specialized offices (OSP, Honors) etc.
- Advisors include both faculty and professional staff members
 - 150 professional staff advisors
 - 518 faculty advisors (in CEC and CAS)
 - 62 resource advisors
 - UAC employs 35 FYA/UAAs assigned to colleges, based on 300:1 (Decentralized)
 - 10 Exploratory Advisors & Academic Coaches

• Nationally, approximately 27% of all institutions have a shared-split

model (NACADA)



Busines

















Goal: a standard student experience

The University Advising Center works towards "standardization" of a decentralized advising model based on national best practice.

First-Year/Undergraduate Advisor **Position Description**

Academic Advising (80%)

- Average 30 hours per week
- Assigned approximately 300 advisees

Student Monitoring, Intervention, & Technology (10%)

 Maintain systematic and frequent contact with advisees. Monitor, identify, and support students with academic difficulties. Utilize technologies including EAB Student Success Collaborative, Self-Service Carolina, scheduling software, Degree Works, etc.

Training & Development (5%)

• UAC training and certification completion.

Assigned College Operations (5%)

Undergraduate Students & Assigned Academic Advisors

- In Fall 2015 USC-Columbia had 30% of all undergraduate students assigned an advisor
- In Fall 2016 USC-Columbia had 67% of all undergraduate students assigned an advisor
- In Fall **2017** USC-Columbia has **80%** of all undergraduate students assigned an advisor
- In Fall **2018**, USC-Columbia has **95**% of all undergraduate students an assigned advisor
 - (n=25,397/26,733)

1. Standardized Best Practice

(Training/on-boarding, technology, ratios, outreach/intervention, etc.)

2. Management Plan

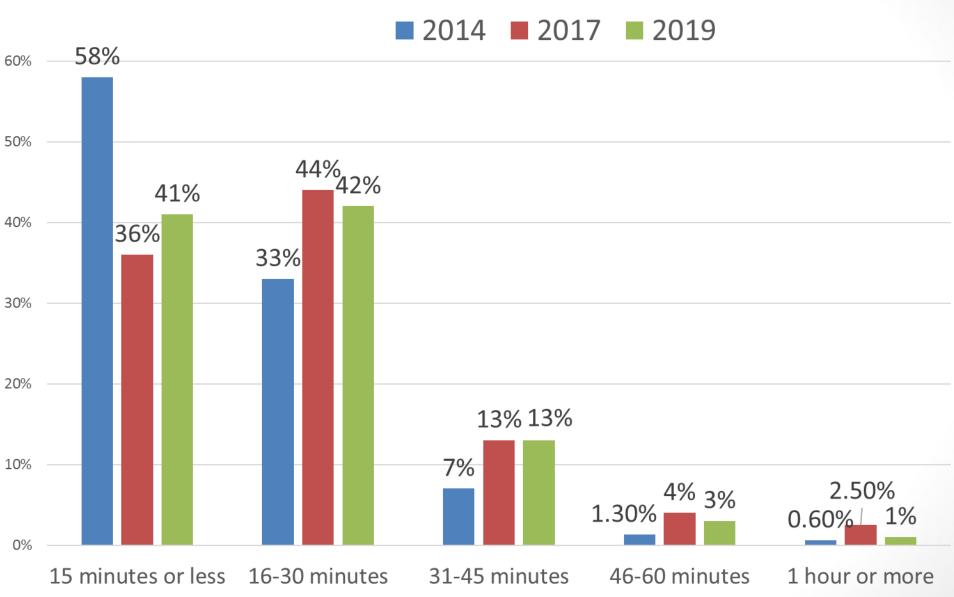
(Memorandum of Collaboration, position descriptions, Performance Reviews, tiered career ladders, funding, and assessment)

3. College/ Curricular Specifics

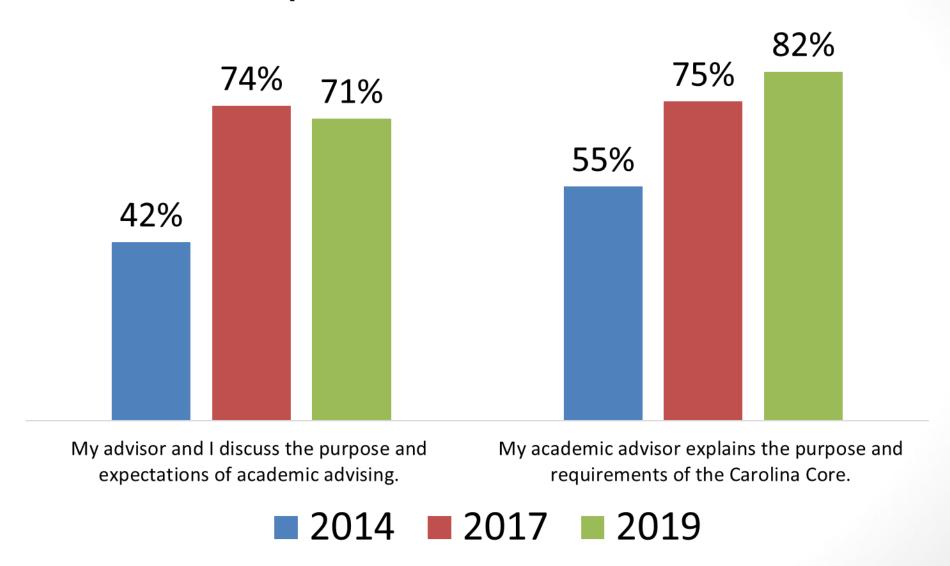
(day-to-day operations, application of university policies/procedures, determining degree applicability, nuances of curriculum, etc.)

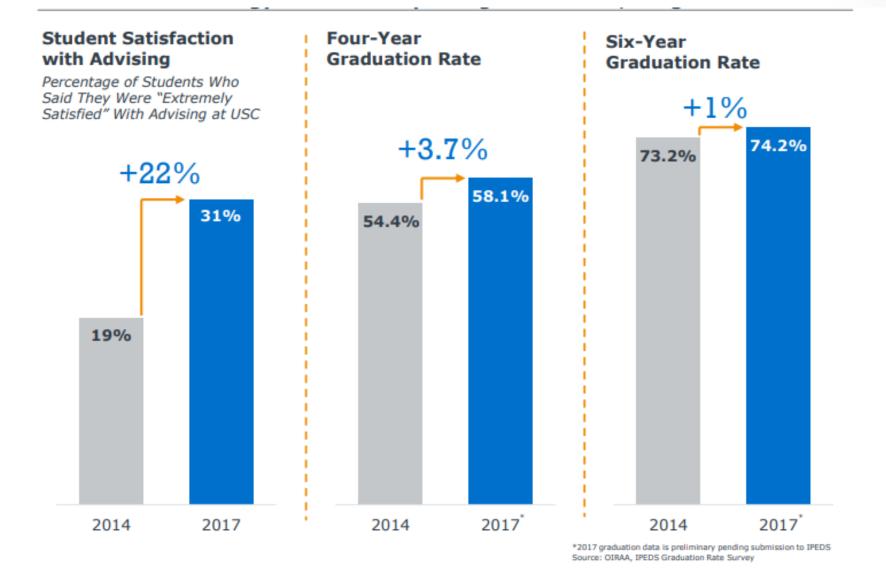
Depth

Approximately **how much time** do you spend with your Academic Advisor in your college/school?



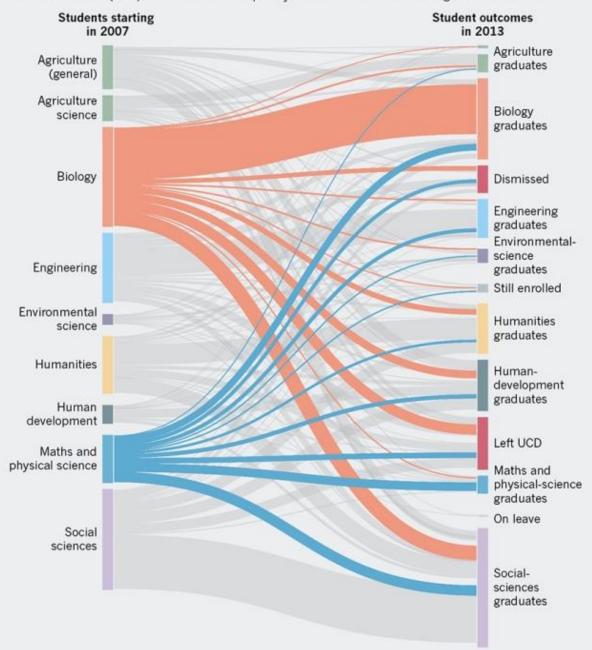
Expectations and Carolina Core





CHARTING A PATH

Visualizing students' educational journeys has informed recruitment and retention efforts at the University of California Davis (UCD). The tool was developed by the iAMSTEM HUB in Undergraduate Education.







College of Arts and Sciences Department of Biological Sciences Catalog Year: 2017-2018

This course plan is a recommended sequence for this major. Courses designated as critical (!) may have a deadline for completion and/or affect time to graduation. Please see the

Program Notes section for details regarding "critical courses" for this particular Program of Study. Credit Min. Major Hours Grade¹ GPA² Code Critical **Course Subject and Title** Prerequisites Notes Semester One (17-18 Credit Hours) ENGL 101 Critical Reading and Composition CC-CMW MATH 122 Calculus for Bus. Admin. & Soc. Sciences MATH 111/111I/115 (MATH 122); 3-4 CC-ARP MATH 115 (MATH 141); or Math or MATH 141 Calculus 13 placement test BIOL 101 & Lab - Biological Principles 101 CC-SCI 4 C MATH 111, 115 or Math placement test CHEM 111 & Lab – General Chemistry I 4 PRForeign language⁴ or other Carolina Core Requirement⁵ CC-GFI Semester Two (17-18 Credit Hours) ENGL 102 Rhetoric and Composition C or better in ENGL 101 CC-CMW CC-INF MATH 142 Calculus II CC-ARP MATH 141 (MATH 142); MATH 111/ 3-4 111I/112 or Math placement test (MATH or MATH 170 Finite Mathematics 170); MATH 122 or 141 (MATH 172) or MATH 172 Math. Modeling for the Life Sciences³ CC-SCI BIOL 102 & Lab – Biological Principles II 4 BIOL 101 & Lab CHEM 112 & Lab – General Chemistry II CHEM 111 or 141 and MATH 111, 115 or PRhigher math; Prereq or Coreq: MATH 122, 141 or higher & CHEM 112L Foreign language4 or other Carolina Core Requirement CC-GFL Semester Three (16-17 Credit Hours) STAT 205 Elem. Stat. for the Biol. & Life Sciences CR MATH 111 or higher BIOL 301 (& optional Lab) - Ecology & Evolution 3-4 C MR/CC-BIOL 102 or MSCI 311; prereq. or coreq: or BIOL 302 (& optional Lab)— Cell & Molecular Bio. INT CHEM 333 (BIOL 302 only) or BIOL 303 Fundamental Genetics CHEM 333 & 331 Lab - Organic Chemistry I CHEM 112 or CHEM 142 PR

CR/CC

Major Maps, Linked from the Bulletin

Foreign Janguage⁴ or Carolina Core Requirement⁵

 $\bullet \quad \underline{https://sc.edu/about/offices_and_divisions/advising/advisor_toolbox/majormaps.php?search=2019-2020$

Faculty/Student Mentorship Programs

https://sc.edu/about/offices_and_divisions/advising/advisor_toolbox/f aculty_mentorship/index.php



Academic Advising

Academic Advising

Advising Checklist

College Advising

Changing Majors

Transfer Advising

Academic Coaching

Withdrawal

Advisor Toolbox

Advising Technology Access

Advisor Communication

Advisor Forms and Resources

Advisor Training & Certification

In-Person Trainings & Events

Appreciating Academic Advisors

Faculty/Student Mentorship

Research and Benchmarking

Faculty: Become a Mentor

Students: Find a Faculty Mentor

Major Maps

University Advisors Network

University Advising Center

Leave us a message



Faculty/Student Mentorship

Faculty play a critical role in Gamecock undergraduate student success. Students who have frequent contact with faculty members are more satisfied with their educational experiences, are less likely to drop out, and perceive themselves as having learned more than students who have less faculty contact.

Research and Benchmarking»

Learn what current research exists on the impact of faculty engagement with undergraduate students and how other institutions are creating mentorship programs for their students.

Faculty: Become a Mentor »

Learn more about current faculty/student mentorship opportunities on the





HRSW.

EDGE

Positioning HRSM students for success through mentorship & professional experiences

Purpose: To provide structured mentorship & development opportunities for all HRSM students that position them for professional success in the workplace.

"Meet My Major" Event Logistics

The University Advising Center will:

- Work with College to solidify date/time/location
- Marketing materials
 - Electronic and postcard invitations, poster advertisements, email graphics, event signage, etc.
- Event registration
- Catering
- Work with First-Year/Undergraduate Advisor to coordinate logistics

Faculty Members will:

- Prepare a 10-15-minute presentation:
 - Career Path to UofSC-Columbia
 - Research (past/current/future)
 - Student guidance
- Engage in round-table discussions with students (sample questions provided)
- If interested, serve as a faculty mentor to undergraduate students throughout the academic year.

Dear Chemistry and Biochemistry Majors,

Please join us and learn more about what it means to be a Chemistry or Biochemistry major. Meet the faculty in these programs and learn more about their research as well as engage in rou

Wednesday, February 27, 2019

1:00 p.m. – 3:00 p.m.

John M. Palms Center for Graduate Science Research, Conference Room 101

Light Snacks will be provided

RSVP by 2/26/2019 – https://universityadvisingcenter.wufoo.com/forms/z1vtnwql0gmll6z/





Meet My Major Faculty/Student Mentorship Fall 2019

Currently scheduled:

- College of Social Work (Wednesday, September 18)
- Department of Psychology (Wednesday, September 25)
- Department of English, Language and Literature (Wednesday, October 2)
- Department of Chemistry and Biochemistry (Tuesday, October 15)
- Department of Sociology (mid-October)
- Women's and Gender Studies Program (pending)

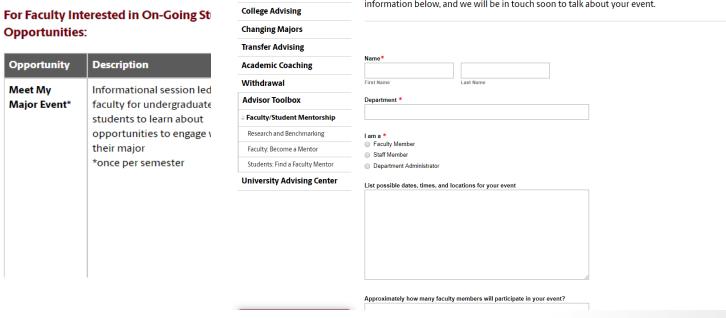
Academic Advising Advising Checklist College Advising Changing Majors Transfer Advising Academic Coaching Withdrawal Advisor Toolbox Faculty/Student Mentorship Research and Benchmarking Faculty: Become a Mentor Students: Find a Faculty Mentor

University Advising Center

Faculty: Become a Mentor

Undergraduate Students already have several opportunities to interact with faculty members outside the traditional classroom setting. Find a current opportunity to interact with students in your college/school.





Leave us a message

sc.edu/advising

Claire Robinson, PhD

777-4885

Claire.Robinson@sc.edu

CIO UPDATES

August 2019



Division of Information Technology

RESEARCH COMPUTING

New HPC resources arrive in September

- Adding 120 compute nodes
- Adding 44 GPU nodes
- Hyperion 14,632 Cores Total
- Performance ~910 TFLOPS
- More than 30x performance in 2 years
- Hyperion Cluster connected 100Gb Network





RESEARCH COMPUTING



- Dr. Sean Norman, Associate Professor
- Paul Sagona, Executive Director Research Computing
- Large scale metagenomics analysis
- Invited to speak at International Google Next Conference
- Proof of concept for large scale research cloud computing
- Ran job on 124,000 cores 20x our cluster
- Job completed in 16.6 hours would take 3.5 months



TEACHING & LEARNING

- Evening Classroom AV Support
- Upgraded to Banner 9 Student Information System
 - Enhanced interface, process management, broad browser support
- Blackboard Ally Accessibility Toolset
- Working on a proposal for unified classroom technology
- Working on a proposal for zone-based classroom support
- Working on Wi-Fi upgrade proposal



GOVERNANCE & ADMINISTRATION

- Migrated email to the cloud
- Established Research Computing Advisory Committee
- Established Data Governance people, process & technology
- Established unlTe Committee & chartered first project
- Upgraded our Core Network to 100Gb
- Completed PeopleSoft HR/Payroll Phase I
- Completed Identity & Access Management Implementation



QUESTIONS?



HR/PAYROLL PROJECT (HCM) PROVOST RETREAT BRIEFING

AUGUST 23, 2019



HCM ELEMENTS OF SUCCESS

- Outreach efforts lead by the Organizational Change Management across all USC Campuses
- The structured methodology and technical expertise of our Integration Partner, IBM
- The commitment of the Executive Steering Committee to governing principles
- Engagement of the USC community at all stages of the project to help shape the new system
- In-person training and training tools



HCM EFFICIENCIES

- Replaced more than 78% of the paper forms in HR and Payroll
- Electronic forms are easy to use and auto populates many fields
- Ability to track approval workflow on most forms
- Significant electronic data validation



HCM SUPPORT

- HCM Support Team includes people who served on the project team, so they bring knowhow to every service situation. Consultants were let go in July so there is a learning curve on the technical side.
- HCM Training Team provide refresher courses, weekly communications containing system update information to end users, and Ready Room opportunities



ACTIONS INITIATED — 4/1 THRU 8/1

- Account Code Changes = 1336
- Retro Account Changes = 865
- Additional Hires = 710
- Affiliate Actions = 993
- Hires = 1677
- Job Changes = 2813
- Status Changes = 849
- Student Hires = 6751
- Supplemental Pay = 1134

17,128



AREAS FOR IMPROVEMENT

- Student Employment
- Summer Instruction and Research
- System Access
- Overpayments



ASSISTANCE NEEDED

- Paperwork must be submitted according to the published timelines for each paycycle. Delayed and late paperwork to HR and Payroll affects timeliness of employee/student pay.
- Hourly employees must ensure that hours are in iTAMS timely and accurately. Managers and supervisors must approve timely.
- Retro actions are problematic and require extra effort to process
- Do not let someone begin work before they are officially hired. Federal law mandates certain authorization as the I-9 and e-verify process. Your department is Technology subject to fines.

HCM GOING FORWARD

- Continued stabilization
- Phase 2 coming later, Time and Labor will replace our iTAMS system





Budget Model Update Provost's Retreat

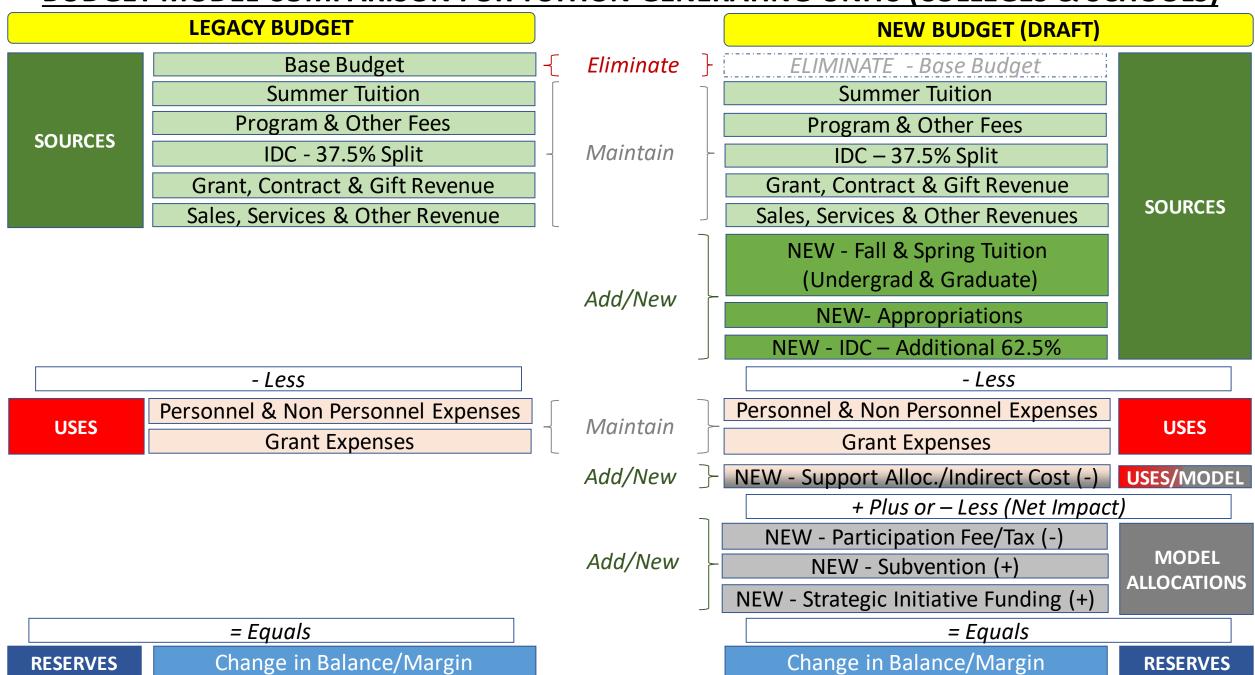
August 23, 2019

NEW BUDGET MODEL UPDATES



- FY20 budget, while adopted in the legacy format, was also drafted in new budget format.
 - This information was shared with college business managers and unit directors in late June/early July.
- Two changes were made to certain budget model allocations.
 - These changes were communicated to deans, directors and members of the budget model steering committee immediately following adoption of the FY20 budget on June 21, 2019 via a memo from Kelly Epting, Associate VP for Finance.
- The Budget Office will begin to periodically report draft model results and share with Deans and Business Managers.
- Governance structure of new budget model will begin to be implemented.

BUDGET MODEL COMPARISON FOR TUITION GENERATING UNITS (COLLEGES & SCHOOLS)



CHANGES MADE TO BUDGET MODEL METHODOLOGY



Change #1: Undergraduate student tuition split

Current Assumption: 70% to college of instruction and 30% to college of record/major

Previous Assumption: 80% to college of instruction and 20% to college of record/major

- Changes based on feedback from University auditor and BOT members.
- Informed by comments from deans wanting more incentive to recruit majors to their colleges.
- The 70% / 30% split concept was part of previous discussions of the budget model steering committee.
- Based upon feedback from Huron (consultant used during budget model concept) tuition splits such in this range are often adopted by institutions of our size and scope.

CHANGES MADE TO BUDGET MODEL METHODOLOGY



• Change #2: Participation fee rate

<u>Current Assumption:</u> 16.8% of units' unrestricted portion of tuition, state appropriations, indirect costs recovery and sales, services and other revenue.

Previous Assumption: 8.5% of units' unrestricted portion of tuition, state appropriations, indirect costs recovery and sales, services and other revenue.

- Rate is mathematically calculated based on need to subvene (subsidize) certain colleges whose pedagogy, accreditation needs, etc. do not support covering all direct costs.
- Changes based upon desire for "Hold Harmless" concept (i.e. for the current year draft model no units' budget will increase or decrease as a result of the budget model methodology.)
- Change is also influenced by undergraduate tuition split modification and FY19/20 budget decisions.
- Based upon feedback from Huron participation fee rates of this level are typical for institutions of our size and scope.

CHANGES MADE TO BUDGET MODEL METHODOLOGY



• Change #2: Participation fee rate calculation:

Funding Requirement to "Hold Harmless":	<i>\$95,439,278</i>
Tuition Total – Academic Units (Not Program Fees):	\$418,702,468
General Appropriations Total – Academic Units:	127,553,250
Indirect Cost Recovery – Academic Units:	19,276,938
Sales, Service and Other - Academic Units:	4,083,350
Total Revenue Subject to Participation Fee	<i>\$569,616,006</i>

Hold Harmless Requirement		<i>\$95,439,278</i>	
	=		= 16.8%
Revenue Subject to Participation Fee		\$569,616,006	

NEW BUDGET MODEL NEXT STEPS Proposed Governance Structure – Subject to Change



Operational Support Teams

—

Advisory Committees



Executive Groups

Groups to meet as needed, at least twice per fiscal year.

Support Unit Allocation Committee meetings planned to begin in October and will meet as required throughout budget process. Other committees to meet as needed.

BUG meets monthly. President and Board Briefings take place regularly throughout the year.

Model
Development
Team

Develop budget calendar and quidelines.

Budget Model Governance Advisory Committee* Charged with advising decision makers on policy/practice matters related to format, construction and general philosophy of the budget model.

Model Analysis/ Reporting Team Develop model reports for users at various levels and analyze mode results. Support Unit*
Allocation
Committee

Group charged with gathering information to provide recommendation to decision makers regarding support unit allocations.

Policy Review/ Development Team* Identify policies impacted by new budget model and recommend modifications and/or development of new policies

Courses & Curricula* Committee (Existing)

In addition to current roles, expands charge to consider proposals for new courses to avoid unnecessary course duplication or "gaming."

Training Team

Respond to budget model training requests to enhance budget model understanding across various groups.

Space Needs and Planning Committee (Existing)

In addition to current roles, expands role to ensure that timely and accurate space utilization data is available for users of the budget model. Budget Update Group (BUG) Group responsible for financial oversight and coordination and for deploying the strategic plan on behalf of the President and Board of Trustees.



President

Ultimate decision maker related to institutional proposals to the Board of Trustees.



Board of Trustees

Final decisions related to the budget.

* Faculty/Faculty Senate role envisioned

NEW BUDGET MODEL NEXT STEPS



	South Carolin
Budget Development Activity (Planned – Subject to Change):	Month / Period
Efficiency Initiative Discussions with the President	September
Support Unit Allocation Committee review budgets; submits recommendations to Budget Update Group (BUG)	October - November
Budget Update Group (BUG) reviews/approves support unit budgets	December
Central Budget Office forecasts general revenues (e.g. tuition, appropriations) and expenses (e.g. benefits) for budget development guidelines	January
Academic units develop budgets based on latest analysis and central guidance	January
Conduct University budget hearings (i.e. blueprint meetings)	March
Academic Subvention and strategic initiative funding recommendations made and communicated	April
University budget updated and preliminary drafted based on current tuition/appropriation projections and trends	April – May
Budget reviewed/adopted by Board of Trustees	May - June
Budget Model Reporting Activity (Planned – Subject to Change):	Month / Period
FY18 Actuals	Mid – Late August
FY19 Actuals	Late September
FY20 Actuals (As of 10/31)	Late November
FY20 Actuals (As of 2/29)	Late March



UNIVERSITY OF South Carolina



Supplemental Information

Cost Pool Details

Cost Pool	Support Units Included	Model Metric
Central Services & Administration	Admin & Finance, Business Affairs, HR, Development, Communications, etc.	Total Employee FTE
Facilities	Facility Services, Utilities, Facilities Projects	Net Assignable Square Footage
Enrollment & Scholarships	Enrollment Management and Scholarships	Undergraduate Student FTE
Information Technology	University Technology Services (DoIT), OneCarolina	Total Headcount
Libraries	University Libraries	Student FTE + Faculty FTE (less Law)
Academic Affairs	Provost, Faculty Senate, Graduate School, International Programs	Student FTE + Tenure-Track FTE
Research	Office of Research/Research Administration	Contract & Grant Revenue
Academic Access & Degree Completion	On Your Time, Palmetto College Administration, Distributed Learning	Student FTE
Executive Affairs	Board of Trustees, President, Legal, Economic Engagement	Total Direct Expenses
Academic Support & Student Services	University 101, Residential Learning Centers, Student Affairs – Admin, Academic Support Services	UG Student FTE
Honors College	Honors College	UG Student FTE
Strategic Excellence/Efficiency Pool	Support unit portion of 3% excellence initiative and Efficiency Initiative	Total Direct Expenses

Decision Points for New Budget Model

Decision	Model Treatment
Model Application	Currently only applies to USC Columbia (not including SOMs), however, other system institutions are included to allow for reconciliation to financial statements.
Unit Categories	 <u>Auxiliaries</u>: Athletics, Housing, Parking, Student Health. <u>Academic Units</u>: All areas with Deans considered academic units except for Libraries, Honors College and Graduate School. <u>Support Units</u>: All other Columbia campus areas not classified above (primarily admin units).
Undergraduate Tuition – Resident	 70% to academic unit based on share of resident credit hours instructed (i.e. College of Instruction). 30% to academic unit based on share of resident credit hours enrolled (i.e. College of Record).
Graduate Tuition	100% to academic unit based on record/major
Undergraduate Tuition – Non-resident	 70% to academic unit based on share of non-resident credit hours instructed. 30% to academic unit based on share of non-resident credit hours enrolled.
General State Appropriations	 70% to academic unit based on share of enrolled resident credit hours (i.e. College of Record). 30% to academic unit based on share of grants and contracts revenue.
Indirect Cost Recovery (IDC)	Allocate 100% to units generating IDC.
Support Unit Allocations/ Cost Pools	 Grouped all support units into pools based on similarities of activity. "Net Cost" (i.e. expenses less direct revenues) are allocated based upon metrics/drivers agreed upon as adequate "proxies".

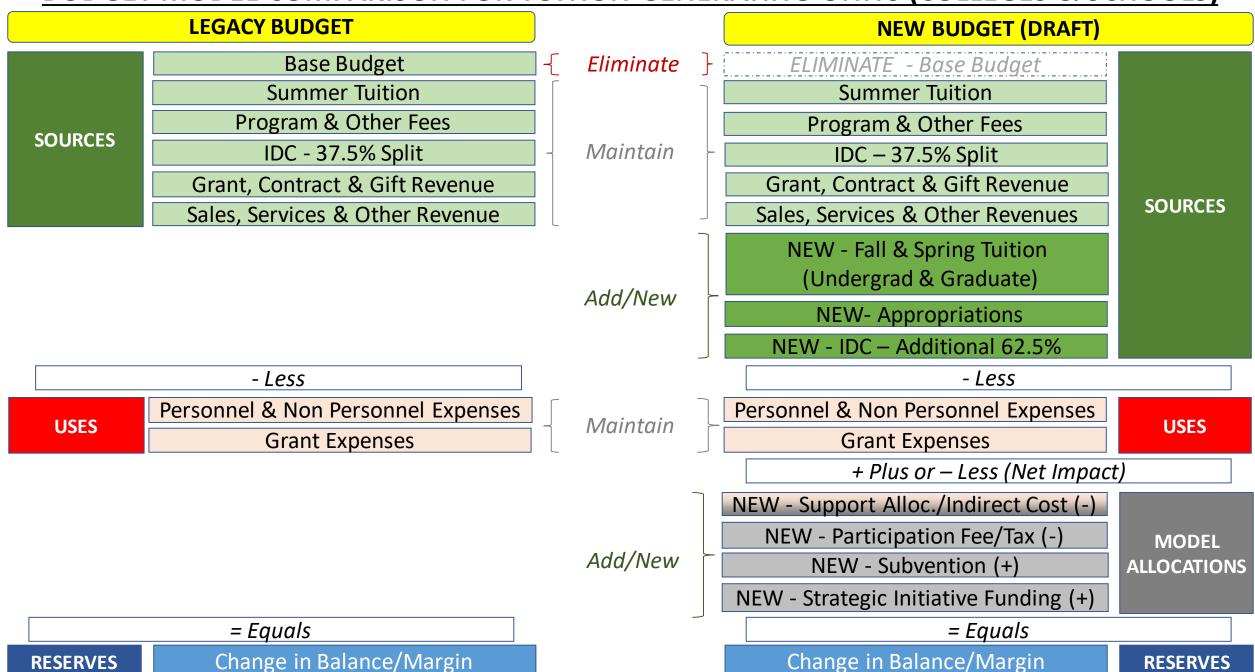
Decision Points for New Budget Model

Decision	Model Treatment		
Central Funding Mechanism	 Used to fund strategic initiatives and subvention. Includes Legacy adjustment impacting HRSM, Law, Engineering, Education and Music. Also funded through a participation fee (tax) on tuition, state appropriations, IDC and sales, services & other. Remaining funding from legacy adjustments and participation fee after subvention can be used for strategic initiative funding 		
Carryforward	 Units generally are permitted to maintain carryforward built by retained surpluses and to be used to mitigate unforeseen losses or one-time strategic initiatives. In the event that surpluses are larger than expected or agreeable, it is assumed that conversations would be initiated with those impacted to discuss adjustments, but with intent of not limiting incentives. 		

Information used to allocate revenue/costs is received from the Office of Institutional Research, Assessment and Analytics (OIRAA) or from Facilities. The information used for budget preparation is the most recently completed fiscal year.



BUDGET MODEL COMPARISON FOR TUITION GENERATING UNITS (COLLEGES & SCHOOLS)



Unit Presentation - <u>Illustrative Example</u>

	Legacy Bud	get Model	New Model Changes	New Budget Model
Category	Unrestricted	Restricted	Model	TOTAL (\$ Millions)
Base Budget	25.00		(25.00)	
Tuition & Fees	10.00		28.50	38.50
State Appropriations			20.00	20.00
Grants, Contracts & Gifts (Includes IDC)	3.50	30.25	7.50	41.25
Sales, Services & Other	5.00	-		5.00
Total Revenue	43.50	30.25	31.00	104.75
Personnel & Non Personnel Costs	(40.00)	(30.25)		(70.25)
Total Direct Expenses	(40.00)	(30.25)		(70.25)
Transfers & Contras	2.00	-		2.00
Change in Balance – Pre-Allocations	5.50	-	31.00	36.50
Support Unit Allocations (Indirect Costs)		-	(32.50)	(32.50)
Participation/Legacy Fee (Tax) Payment	-	-	(11.68)	(11.68)
Strategic Initiative Funding		-	2.00	2.00
Subvention (Subsidy)			11.18	11.18
Model Allocations		-	(31.00)	(31.00)
Change in Balance – Post-Allocations	5.50			5.50



Adjournment

